



# Department of Public Safety and Correctional Services

## Office of the Secretary

300 E. JOPPA ROAD • SUITE 1000 • TOWSON, MARYLAND 21286-3020  
(410) 339-5000 • FAX (410) 339-4240 • TOLL FREE (877) 379-8636 • V/TTY (800) 735-2258 • [www.dpscs.maryland.gov](http://www.dpscs.maryland.gov)

STATE OF MARYLAND

LARRY HOGAN  
GOVERNOR

BOYD K. RUTHERFORD  
LT. GOVERNOR

STEPHEN T. MOYER  
SECRETARY

WILLIAM G. STEWART  
DEPUTY SECRETARY  
ADMINISTRATION

J. MICHAEL ZEIGLER  
DEPUTY SECRETARY  
OPERATIONS

DAVID N. BEZANSON  
ASSISTANT SECRETARY  
CAPITAL PROGRAMS

May 18, 2017

## DPSCS - PORFP – Q00P746870 Citrix Netscaler Annual Maintenance (4 Appliances) AMENDMENT #1

Dear DoIT Hardware 2012 Master Contractors:

This Amendment is being issued to correct and clarify certain information contained in the above named Purchase Order Request for Proposals (PORFP). All information contained herein is **binding on all bidders who respond to this PORFP**. Specific parts of the PORFP have been amended. The following changes and additions are listed below; new language has been underlined and marked in bold (i.e. **word**) and language deleted has been marked with a strikethrough (i.e.; ~~word~~).

All Master Contractors shall confirm receipt of this document via return e-mail.

### 1. PORFP Document

FA V - Manufacturer's Extended Warranty (Provide a detailed description of warranty requirements and deliverables)			
Warranty Requirements	Deliverables	Start Date mm/dd/yyyy	End Date mm/dd/yyyy
1. Annual Hardware support for Citrix Netscaler <b><u>(4 Appliances)</u></b>  <b>See Specifications Attachment</b>	Technical support including software updates and bug fixes	07/01/2017	<del>06/30/2018</del> <b><u>6/30/2020</u></b>

### 2. Specifications (See Attachment)

The Specification spreadsheet has been corrected to present the correct number of appliances and their serial numbers.

Notice of this change is being sent to all Hardware 2012 Master Contractors for Citrix - Functional Area-V, Manufacturer's Extended Warranty, to whom the PORFP was sent via direct e-mail and posted to the Department's procurement web page <http://dpscs.maryland.gov/publicservs/procurement/>. The Department regrets any inconvenience you may have experienced as a result these actions.

Date Issued: May 18, 2017;

By: *Arthur E. Petersen, Jr.*  
Arthur E. Petersen, Jr.,  
Procurement Officer

Enclosed: Attachment 1

[arthur.petersen@maryland.gov](mailto:arthur.petersen@maryland.gov)